

ORGANISATIONAL SUCCESS CRITERIA

UNSUCCESSFUL ORGANISATIONS



Lack of Trust



Backbiting/Infighting



Not Sharing Information



No Clear Purpose



Lack of buy-in from Workforce



Unclear Vision



Underutilized Talent



Bureaucratic Systems



Misaligned Systems



Interdepartmental Rivalry



Under Engagement



Destructive Conflict



Poor Communication



Silos



Lack of Transparency



Lack of Relevant Feedback



Non Accountability



No feedback re customer satisfaction



Ineffective Processes



Lack of on going Training and Development



Lack of Acknowledgement and Validation



No Clear developmental path

SUCCESSFUL ORGANISATIONS



High Trust



Aligned Systems Processes



Clear Objectives



Process Excellence



Engagement



Utilized Talent and Potential



Leadership that Listens First



Learning Culture



Adaptive



Collaborative



Satisfaction



Fairness



Committed Workforce



Talent Empowered



Clear Purpose



Smart Teams



Creative Enthusiastic



Career Development Encouraged



Silos leveled



Scoreboards/Dashboards



Accountability



Validation Acknowledgment



Clear Direction



Aimed at Customer



Open Communication



Opportunity to Learn and Grow



Transparency

Russell
DAVIS

CLARITY - RESULTS - PURPOSE
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